

用戶指南



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1. 简介

作为 dtcpay 平台的用户，本指南向您展示如何访问和使用我们的产品与服务。

要登录您的帐户，请访问 <https://wallet.dtcpayment.com> (“门户”)。

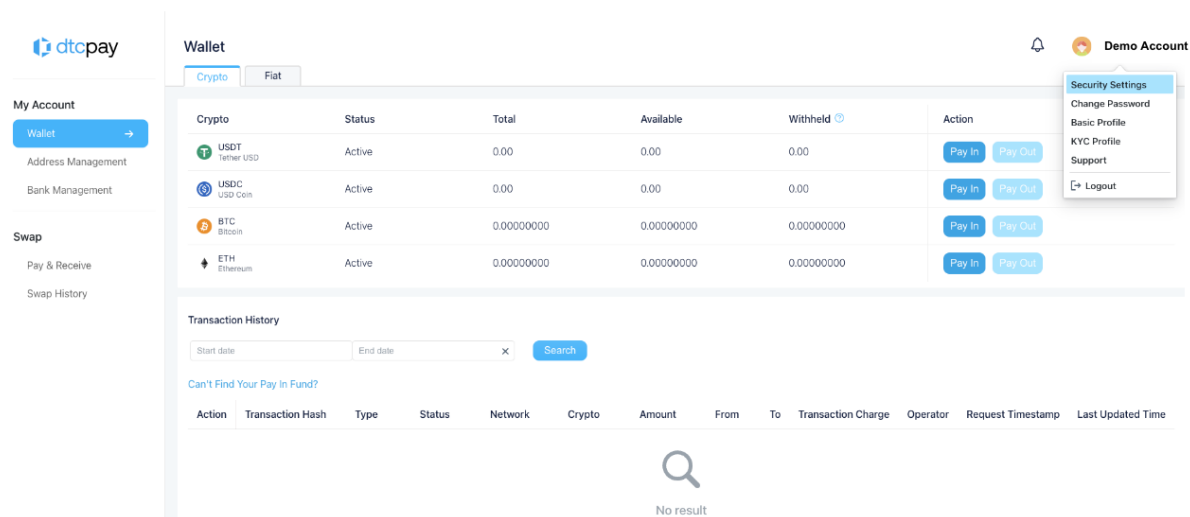
建议您使用谷歌Chrome浏览器。

您是否已经收到了dtcpay电子邮件账户的登录详细信息呢？如果您还没有收到登录详细信息，请发送电邮至 support@dtcpay.com 与我们联系。

2. 保护您的帐户

首次登录时，系统会要求您设置 双重身份验证 (“2FA”) 通过电子邮件。

当您首次登录时，请务必更改密码并在“安全设置”下设置其他的双重身份验证方式 (“2FA”)。

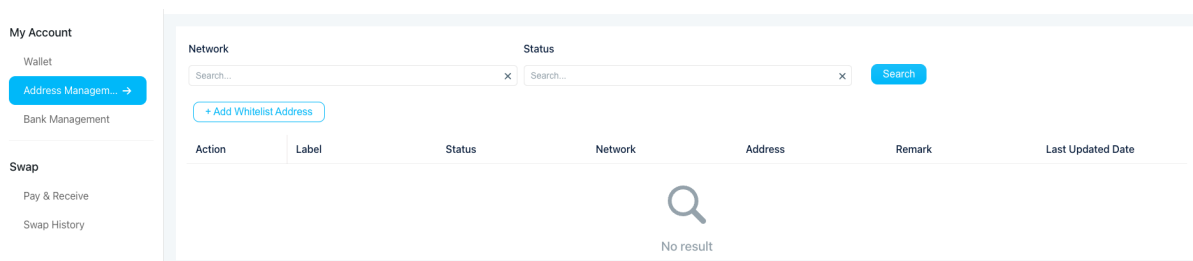


注意: 2FA是指双重身份验证, 这是一种安全功能, 可以为用户提供额外的密码形式。在使用2FA时, 用户需输入正常密码和第二个代码, 该代码可以通过短信发送到移动设备或通过Google Authenticator应用程序生成。请注意, 中国的手机号码不被接受。设置完2FA后, 您即可开始充值您的账户。

3. 如何将钱包地址列入白名单

截至2023年2月1日，dtcpay 仅支持从客户自己的非托管钱包存入加密货币。

dtcpay不接受从托管钱包(如加密货币交易所)存入加密货币。
要将钱包地址列入白名单，请转到“地址管理”>“添加白名单地址”。



填写钱包地址并选择代币类型，然后点击“提交”。

Add Whitelist Address ✕

Address *

Network **Crypto Name ***

Label

 I understand and confirm the following to DTC:

- The wallet to be whitelisted is an **unhosted wallet**, which I have **direct and sole** ownership and control of the private key. The wallet to be whitelisted is **not** on any third party's behalf, **not** an exchange/ custodial wallet or any other wallet address where the private key is under third party's control.
- Any transfer to/from wallet addresses that are **not whitelisted** will be blocked by DTC and assets could be frozen. Any requests to unblock or refund cryptocurrencies shall be processed at DTC's absolute discretion, with an upfront processing fee of **USDT 150**. DTC's decision is final.

As required and informed by DTC, I might be asked to deposit a small amount of cryptocurrencies as specified by DTC within a timeframe, from my **unhosted wallet** to demonstrate control over it.

4. 如何为您的账户入金

我们提供了以下两种方式：

- 通过银行电汇存入法币。
- 通过将加密货币发送至您的dtcpay钱包存入加密货币。

4.1 如何存入法币

请到“钱包 > 法币”。选择您想要存入的法币如下，点击“存入”。(Pay In)

Currency	Status	Total	Available	Withheld	Action
USD United States dollar	Active	0.00	0.00	0.00	Pay In Pay Out
SGD Singapore dollar	Active	0.00	0.00	0.00	Pay In Pay Out
GBP Pound sterling	Active	0.00	0.00	0.00	Pay In Pay Out
EUR Euro	Active	0.00	0.00	0.00	Pay In Pay Out
HKD Hong Kong dollar	Active	0.00	0.00	0.00	Pay In Pay Out

Fiat Pay In



USD Recipient Details

Recipient Name: Digital Treasures Center Pte Ltd

Beneficiary Account: 64080069846

Beneficiary Bank Name: MAYBANK SINGAPORE LIMITED

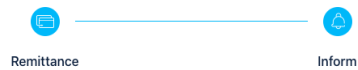
Beneficiary Bank Country: SGP - Singapore

Beneficiary Bank Swift Code: MBBESGS2XXX (When filling the SWIFT code in some bank interfaces, only 8 digits can be filled in, and the last 3 digits can be removed XXX)

Reference: 1674030210292 (Please input as remittance description/reference, for faster reconciliation purpose)

[Funds Remitted, Inform DTC to Check](#)

Fiat Pay In



Inform DTC to Collect Funds

Please use your own bank account while making a deposit. After you have completed the bank transfer, please inform DTC by filling in the following fields.

Remittance Amount *

Please enter the amount of the remittance

Remittance Confirmation Number

Please enter the remittance confirmation number

Transfer Receipt/Proof

The picture should contain the detailed information of your transfer record, such as the remitter's name and account number, beneficiary account number, the date of the transfer, etc. (Up to 6 pictures or PDF files can be uploaded, each file can't exceed 5M).

Click or Drag to upload (Up to 6 pics or files)

[Submit Pay In Notification](#)

[Previous](#)

注意：

- 资金转账到您的dtcpay账户的周转时间将在资金到达dtcpay银行账户后的1个工作日内完成。
- 我们不接受第三方存款。用于进行资金转账的银行账户持有人姓名必须与账户注册信息匹配。除非您的账户已获批准，请勿转账。在您的账户获批准后，您将收到我们的确认电子邮件，或者您可以与我们的团队确认。

4.2 如何存入加密货币

要查看您的加密货币存款地址，请到“钱包 > 加密货币”。在您想要存入的加密货币下，点击“存入”。

Crypto	Status	Total	Available	Withheld ⓘ	Action
 USDT Tether USD	Active	0.00	0.00	0.00	<button>Pay In</button> <button>Pay Out</button>
 USDC USD Coin	Active	0.00	0.00	0.00	<button>Pay In</button> <button>Pay Out</button>
 BTC Bitcoin	Active	0.00000000	0.00000000	0.00000000	<button>Pay In</button> <button>Pay Out</button>
 ETH Ethereum	Active	0.00000000	0.00000000	0.00000000	<button>Pay In</button> <button>Pay Out</button>

选择网络并扫描QR码，或将钱包地址复制并粘贴到您想要提币平台上，并将加密货币存入您的dtcpay钱包。

Crypto Pay In



Network *

Tron



TMrZsbSjowyU93f5nhdcknevgSjMgxKA1 

Note: Only send from the whitelisted unhosted wallet. If not followed, admin fees may apply.


如果交易成功，存款应该会显示在您的交易历史和余额中。


如果您的存款未到账，请输入交易哈希 (TxHash) 并点击“验证”让钱包扫描并更新存款。如果这不起作用，请联系 support@dtcpay.com

Crypto Pay In ×

Network *

Ethereum ×



0x0b451A0BE41c0DE0638eD87951BC0A1c1661F90d 

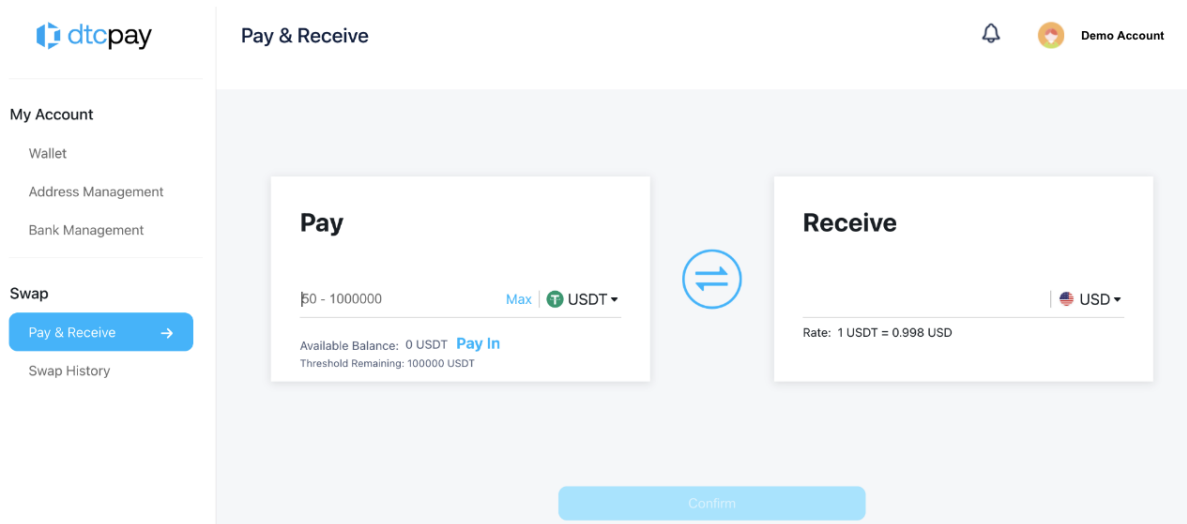
Note: Only send from the whitelisted unhosted wallet. If not followed, admin fees may apply.

注意：

- 在转移加密货币时应当谨慎，选择错误的协议和/或地址可能导致您丢失加密货币。
- 由于区块链上的交通问题，您的请求需要一段时间来确认。您可以检查交易历史记录以监控您的存款。

5. 如何交易

存入资金后进行交易，请单击“支付和收款”。



选择要支付和接收的代币类型。输入金额，按“获取汇率”查看汇率。如果汇率可接受，请点击“确认”执行交易。

6. 如何添加银行账户

您可以在“银行管理” > “添加银行账户”下添加您的银行账户。

My Account

Wallet

Address Management

Bank Management →

Swap

Pay & Receive

Swap History

Type

Currency

Search...

x

Search...

x

Search

+ Add Bank Account

Action	Status	Currency	Beneficiary Name	Beneficiary Account	Beneficiary Address	Beneficiary Bank Name	Beneficiary Bar
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No result

要提现到自己的银行账户，请选择“我自己” (Myself)。填写与您同名的银行账户详细信息，然后点击“提交”。

Add Bank Account

x

Myself Others

Beneficiary Bank Country *

Search... x

Beneficiary Name

Kam Wen Kuen

Beneficiary Bank Name * [Search List](#)

Search... x

Beneficiary Bank Swift Code *

Search... x

Beneficiary Bank Address *

Search... x

Beneficiary Account Number *

Search... x

Beneficiary Address *

Search... x

Beneficiary Bank City

Search... x

Currency *

Search... x

Reference

Search... x

Is Intermediary Required *

Search... x

Submit

要提现到其它银行账户(即向他人付款), 请选择“其他人”。填写与您同名的银行账户详细信息, 然后点击“提交”。

Add Bank Account ×

Myself Others

Beneficiary Bank Country *
 ×

Beneficiary Name *

Beneficiary Bank Name * [Search List](#) **Beneficiary Bank Swift Code *** **Beneficiary Bank Address *** **Beneficiary Account Number ***

Beneficiary Address * **Beneficiary Bank City**

Currency *
 ×

Reference

Is Intermediary Required *
 ×

7. 如何从您的交易账户或钱包中提现

7.1 如何提现加密货币

要提现，请到“钱包 > 加密货币”。在要提取的加密货币下，点击“支出”。

输入金额，并从白名单地址中选择要提现的地址。

Crypto Pay Out ×

Amount *

Max
Available: 4044.49 USDT

Network *

×

Whitelist Address *

×

Receive : 0 USDT
Network fee : 0 USDT

如果您尚未添加您的银行账户，请参考“如何添加银行账户”。

7.2 如何提现法币

提取资金，请前往“钱包 > 法币”。在您想要提取的法币下，点击“支付”。

输入金额并从要提取资金的银行账户中进行选择。

Fiat Pay Out ×

Our pay out will be processed within 1 - 3 business days.

Myself Others

From *

Currency: USD, Balance: 15608.0328491 ×

Pay To *

Beneficiary Name: Lee Jack success Currency: USD Beneficiary A ×

"DTC" as sender

Pay Out Amount (USD): 301.1
Available (USD): 15608.0328491

Pay Out Fee (USD): 1.1

Receive Amount (USD) *

300

Reference * **Purpose Of Transfer ***

TN012345678 Gift

如果您尚未添加银行账户信息，请参考“如何添加银行账户”。

